

MANDATORY REFORMS AT THE LEVEL OF THE URBAN LOCAL BODY¹

¹ IN CASE OF URBAN AGGLOMERATIONS WITH MULTIPLE ULBS, THIS SECTION SHOULD BE PROVIDED FOR EACH ULB IN THE JNNURM CITY SEPARATELY

L1- E-GOVERNANCE

DESIRED OBJECTIVE/S

JNNURM requires certain reforms to be undertaken by states/ cities in governance systems through implementation of e-Governance. The objective of deployment of such information technology tools and applications should remain focussed on having a transparent administration, quick service delivery, effective MIS, and general improvement in the service delivery link

CURRENT STATUS

- a. Please indicate the status of E-Governance applications for each of the following services. Provide details on the services using e-applications. Also indicate other services for which E-governance is being used.

Module	Use of IT		Name agency responsible	Details of deployment of IT (explain functional features of IT application deployed)			
	Yes	No		Database of records, MIS & reporting	Online work flow	Citizen interface	Any other functional feature
Property tax	✓		Mysore city corporation	GIS under progress. 80% completed	-	Payment of tax without manual intervention.	Web enabled system will be introduced
Accounting	✓		Mysore city corporation	FBAS under progress. Will be put online by Feb.2007		Financial / performance status available in public domain.	Web enabled system will be introduced.
Water Supply and Other Utilities	✓		Mysore city corporation	Fully computerized.	✓	Spot billing facility available.	Networking will be done between collection centres and server.
Birth & Death Registration	✓		Mysore city corporation	Fully computerized.	Yes	Computerized certificates are being issued.	Data will be migrated to web.
Citizens' Grievance Monitoring	✓		Mysore city corporation	Fully computerized.	Yes	Citizen can access the action taken through web.	Three Zonal offices are connected with internet facilities for readdressal of public grievances.
Personnel Management System	✓		Mysore city corporation	Computerized.		HR information available in public domain.	
Procurement and Monitoring of							

Checklist for the 'Urban Reforms Agenda' under JNNURM

Module	Use of IT		Name agency responsible	Details of deployment of IT (explain functional features of IT application deployed)			
	Yes	No		Database of records, MIS & reporting	Online work flow	Citizen interface	Any other functional feature
Projects							
o E-procurement		✓					
o Project/ward works	✓		Mysore city corporation	Data entry work under progress			
Building Plan Approval	✓		Mysore city corporation	Data and compliances verified in the system.		Manual intervention minimised. Approval process is transparent.	The Building plans are being approved within a day through single window system.
Public Health Management							
o Licenses	✓		Mysore city corporation	Computerized		Issue / renewal of licence is speeded up.	Licences renewed on spot.
o Solid Waste Management	✓		Mysore city corporation	Collection & transportation information captured.		Information in public domain.	
Others (specify) Payroll	✓		Mysore city corporation	Computerized			

- b. Have there been attempts towards training the staff towards e-governance practices? Yes No
If yes, give details.

Specify training provided ... **Computer Basics.**
Specify no. of staff with IT usage skills by designation, **Commissioner-1, EE-2, RO-1, HO-1, AEE-6, AE-3, CAO-1, AO-1, ASO-1, FDA-4, SDA-6. The necessary IT staff have been outsourced. Also concerned staff have been trained in FBAS and GIS.**

- c. What have been the achievements in the following areas as a result of ongoing e-governance initiatives .Explain with initiatives undertaken-
- | Area of Improvement ² | Initiatives taken | Achievement |
|----------------------------------|-------------------|-------------|
|----------------------------------|-------------------|-------------|

² List should correspond with areas identified in a. above

Checklist for the 'Urban Reforms Agenda' under JNNURM

Citizen information	Installation of Kiosk	One kiosk has been installed at citizen service centre with all information about the corporation and citizen charter etc.
Service delivery	Issue of Birth and Death certificate, Trade Licence and Residential Building Licences. Spot billing of water tax has been introduced. PGRC cell which works between 6AM to 10 PM in which the citizen can file there grievances either in person or through toll free phone which will be readdressed within 24 hours. In addition to this the citizen can login and register the complaints in web.	Computerized certificates being issued in respect of birth and death certificate, trade licences and residential building licences. The complaints regarding street lights, UGD leakages and water supply will be attended within 24 hours. Regarding the complaints registered in web the reply will be communicated to the complainant.
Citizen participation	Participation in SWM	RWA's, SHG's and NGo's are participating in SWM
Municipal Resource planning (financial controls, operational management and reporting etc)		

INFORMATION TECHNOLOGY

d. Does the municipality have a website of its own? Yes No

Give the following details about the website. www.mysorecity.gov.in, E-mail: comm_mcc@yahoo.co.in

Module	Information available	Interactive facilities (eg. Payment, certificates, registration, download of forms etc)
P.G. Module	General Information, budget, financial statements, details of water charges, Tenders, Public grievances etc.	Information available in web can be downloaded. Process is on to migrate water tax, property tax, trade licence, building licence and birth and death details.

e. What is the frequency of data- update on the website?

Specify agency responsible for updation. Is content bilingual? Mysore city coporation is responsible for updation. The frequency of updation is 10 days. The website is bilingual. General information is in English, but PGR module is bilingual (in Kannada and English)

f. Are the departments electronically interconnected through LAN (Local area network)?

g. Are the Zonal offices (if any) electronically connected through WAN (Wide Area Network)? Yes No Not Applicable

h. Are other parastatals/government agencies electronically connected through WAN (Wide Area Network)? Yes No

MAPPING

- i. Does the city have a GIS base map in place? Yes No
 Please specify agency that is repository of the map, scale of the map and the date (month ,year) it was last updated.

Inadequate information and incomplete documents

Director of Town Planning, GOK has provided the Ariel map. Based on this corporation is preparing the ward maps Marking the ward boundaries etc. Survey of India is finalizing the ward boundaries, roads, properties and it is digitizing the maps under GIS, 80% of the work is completed (under Nirmala Nagara project)

What all information is mapped on to GIS? Indicate, with details, in the table below

Information layer available	Available at				Not available	Agencies involved for updation	Other relevant details
	City level	Ward level	Property / Household	Any other level			
ULB and ward boundaries	✓	✓	✓	---		MCC	
Road and street layer	✓	✓				MCC	
Property layer	✓	✓				MCC	
Household & demographic					✓		
Water supply network					✓		
Sewerage network					✓		
Street lighting					✓		
SWM					✓		
Storm water drains					✓		
Any other					---		

- k. Does the Municipality have decentralised network of E-kiosks or Electronic citizen service centres ? Yes No
 If yes, state ' how many' and the criteria for spatial deployment (geographical, administrative etc)

Specify functions / services delivered at these centres / citizen interface points.... One Kiosk is installed at the Citizen Service Centre

TIMELINE FOR ACTION ON REFORMS

The Government of India has formulated the National e-Governance Action Plan (NEGAP), part of which includes a National Mission Mode Programme (NMMP) for e-Governance in municipalities. This NMMP intends to roll-out e-Governance in municipalities on a nation-wide basis. This programme will be launched in the coming months. The following steps have been identified based on the NMMP for a comprehensive e-governance at the municipal level. Following are the critical steps that need to be undertaken in the implementation of the NMMP for ULBs, for which ULBS need to indicate a timeline for the key milestones:

Government of Karnataka has appointed E-governments foundation as State Technology Advisor under its Nirmal Nagara programme which covers 63 ULBs in the State and includes Mysore city.

a.	Appointment of State-level Technology Consultant as State Technology Advisor	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b.	Preparation of Municipal E-Governance Design Document (MEDD) on the basis of National Design Document as per NMMP	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c.	Assessment of MEDD against National E-Governance Standards (e.g. Scalability, intra-operability & security standards etc.)	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d.	Finalisation of Municipal E-Governance implementation action plan for the city	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e.	Undertaking Business Process Reengineering (BPR) Prior to migration to e-governance systems	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f.	Appointment of Software consultant(s) / agency for development, deployment And training	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g.	Exploring PPP option for different E-Governance services	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

h. Implementation of E-governance initiatives in the JNNURM city, against the identified modules

Module	Steps to be undertaken	Targeted Year in the Mission Period for completion ³ (Year 1 to Year 7)
Property tax	80% work completed under GIS. Computerization and Digitization to be done.	Year3
Accounting	FBAS under progress. OB sheet for 2006-2007 to be prepared.	Year2
Water Supply and Other Utilities	Computerization completed. Web enabled system to be introduced	Year4
Birth & Death Registration	Computerization completed. Web enabled system to be introduced	Year3
Citizens' Grievance Monitoring	Completed	
Personnel Management System	Web enabled system. MIS introduced.	
Procurement and Monitoring of Projects		
o E-procurement	To be done	Year3
o Project/ward works	Database to be created.	Year4
Building Plan Approval	Issue of licences to Commercial and Industrial properties	Year3
Health Programs		
o Licenses	Up-gradation of software and web enabled system	Year3
o Solid Waste Management	Automation	Year3
Any other module..		
Payroll	Up-gradation of software	Year2
Stock Inventory	Up-gradation of software	Year2

i. Any other reform steps being undertaken (please use additional space to specify) Year1 Year2 Year3 Year4 Year5 Year6 Year7

If a plan has been drawn up and / or is under implementation, please provide details
Please indicate methods of dissemination (to the citizens) of the reforms undertaken and the timeline for the same
Three zonal offices have been opened. They are provided with internet and VPN facilities so that they can look into the public grievances through internet and address them at their level.

³ Completion of the module implies – completion of database of records / digitisation of related data, generation of reports for management and public dissemination, work-flows are managed on-line or on a real-time basis, citizen interface and dissemination of information is handled through the system (*viz. elimination of manual processes to extent possible*)

L2- MUNICIPAL ACCOUNTING

DESIRED OBJECTIVES:

JNNURM requires certain reforms to be undertaken by states/ cities in Municipal Accounting, with the objective of having a modern accounting system based on double-entry and accrual principles, leading to better financial management, transparency and self-reliance.

CURRENT STATUS

- a. Please provide a short note on the present method of accounting being followed in your city

In the event of cash based accounting system, please indicate extent of completeness of accounts, asset register, all subsidiary registers, etc. Accounts upto 2005-2006 has been completed. Asset register and all subsidiary register have been up dated up to the end of 2003-2004. Under Nirmal Nagara Programme double entry accrual based accounting system has been introduced from year 2006-07.

- b. Please provide the status of completion and adoption of accounts, and if they have been audited and published in the last 3 years (specify month / year)

Year	Adopted	Audited	Published
2002-2003	✓	✓	✓
2003-2004	✓	✓	will be published by the end of Jan 2007
2004-2005	✓	✓	
2005-2006	---	---	

- c. Please state whether State/city has drawn up its own accounting manual

Yes No

- d. Please state whether State/city has adopted NMAM⁴

- i. without modifications
 ii. with modifications.

- e. If NMAM has been adopted with modifications, please state these:

63 ULBs in Karnataka have moved to the Double Entry Accounting System from 1-4-06 and they have adopted NMAM with little modifications which have been accepted by GoI. The only change is that these cities follow a simplified four digit accounting code instead of 7 digit code prescribed under NMAM.

⁴ The National Municipal Accounts Manual (NMAM) has been prepared by MOUD with support from CAG to promote the implementation of improved financial management through electronic means leading to improvement in internal government operations to support and stimulate good governance.

Checklist for the 'Urban Reforms Agenda' under JNNURM

f. Please state whether State has modified its current appropriate laws and regulations to be in compliance with the double-entry accrual principles.
If yes, please provide date of such modification.

Yes	No	Date
<input checked="" type="checkbox"/>	<input type="checkbox"/>	01-04-2006

g. If applicable, please provide current status of implementation of double-entry accrual system.

Opening balance sheets, computerization, centralized / multiple location accounts, training to staff, etc....
Under Nirmal Nagar Programme 63 ULBs have moved to the Double Entry accounting system from 1-4-2006 and they have adopted NMAM with little modifications which have been accepted by GoI. Mysore City Corporation has also started the implementation from 1-4-2006 along with the cash based accounting system.

TIMELINE FOR ACTION ON REFORMS

TRANSITION TO DOUBLE ENTRY ACCOUNTING ON ACCRUAL PRINCIPLES

a. Resolution by Government expressing commitment to establish modern municipal accounting system. (Note: This resolution should be passed within 6 months of signing of MOA under JNNURM and a copy submitted to MOUD.)

<i>Please indicate the date (month, year) by which the resolution would be passed</i>	<i>Act Already passed.</i>
---	----------------------------

b. Appointment of consultants for development of State wide Municipal Financial Accounting Manual	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Completion and adoption of Municipal Financial Accounting Manual, in line with NMAM or otherwise	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. GO/Legislation/Modification of Municipal Finance Rules for migrating to double-entry accounting system	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Training of personnel	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Appointment of field-level consultant for implementation at the city-level	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Notification of cut-off date for migrating to the double-entry accounting system	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Re-engineering of business processes to align with accrual based accounting system <i>(aligning all commercial and financial processes such as procurement, revenue collection, Payroll, works contracts, etc.)</i>	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Checklist for the 'Urban Reforms Agenda' under JNNURM

i.	Completion of registers and Valuation of assets and liabilities	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j.	Drawing up of opening balance sheet (OBS):	Year1	Year2	Year3	Year4	Year5	Year6	Year7
	i. Provisional OBS	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	ii. Adoption of provisional OBS	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	iii. Finalisation of OBS	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k.	Full migration to double-entry accounting system	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l.	Production of financial statements (income-expenditure accounts and balance sheet) as per the new system	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IMPROVED FINANCIAL MANAGEMENT								
m.	State year from which external audit of financial statements will commence	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n.	Frequency of such external audit cycle	<input type="text" value="Annually"/>						
o.	State year from which ULB will commence preparation of outcome budgets	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p.	State year from which ULB will institute internal audit / control mechanisms	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q.	State year in which ULB will undertake Credit rating	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

r. Please specify year in which related financial management systems will be developed and integrated with the financial accounting system.

<i>Related Financial Management Systems</i>	<i>Target year for completion and integration with Financial Accounting System⁵</i>
Procurement systems	Year 4
Works contracts management	Year 4
Payroll and wage payments	Year 2
Stores and inventory management	Year 2
User charges billing systems	Year 2
Tax collection systems	Year 3
Any other	---

t. Any other reform steps being undertaken (please use additional space to specify)

*Please specify progress, planned initiatives and targeted time period,
Please indicate methods of dissemination (to the citizens) of the reforms undertaken and the timeline for the same.....*

The Reform Agenda with timelines will be hosted on the web. Public consultations on a periodic basis is planned.

⁵ Should link with milestones committed in the reform agenda for e-governance.

L3-PROPERTY TAX⁶

DESIRED OBJECTIVES:

JNNURM requires certain reforms to be undertaken by states/ cities in the methods of levy, administration and collection of Property Taxes, with the broad objective of establishing a simple, transparent, non-discretionary and equitable property tax regime that encourages voluntary compliance. States/cities need to ensure that their desirable objectives for reforms include these reforms, but need not restrict themselves to these items

CURRENT STATUS

a. Please indicate if Property tax is currently levied on the following types of properties:

- i. Residential
- ii. Commercial
- iii. Industrial
- iv. Any other category

b. Please provide the Method of Property Tax Assessment being followed

- i. Self-assessment
- ii. Demand-based

Please provide details on method adopted, its rationale, relative advantages and disadvantages of the system in practice,
Capital value method of Self assessment scheme of the property taxation is followed in the city. Under this method usage of the building is also considered. Tax is assessed by the tax payer himself. This is a very transparent system.

c. Please provide the Basis of determination of property tax

- i. Capital value
- ii. Rateable value
- iii. Unit Area
- iv. Other (please specify)

d. Please provide the Use of technology in property tax management, by giving appropriate details in the box

⁶ Note: This section should only deal with Property Tax or its variants (viz. House Tax, Tax on vacant land, etc.). Revenues collected for specific services provided by ULBs such as water, sewerage, street lighting , etc., levied in the form of taxes / surcharge on the base of property tax (for e.g. as a % of ARV) and /or collected together with Property Tax, should be reported separately in the following section on User Charges.

Checklist for the 'Urban Reforms Agenda' under JNNURM

i. GIS database of record of properties liable to property tax

Property survey has been completed. Computerization is under progress. Overall 80% of the work is completed. The system will be put into use by year 3

ii. Electronic database of property records

Yet to be done.

iii. Computerised generation of Property Tax demand notices

This will be started from Dec 2006 ward by ward and will be completed by year3

iv. Computerised recording of receipts of tax collection

This will be started from Dec 2006 ward by ward and will be completed by year3

v. Any other functionality of Property Tax system

.....

e. Please indicate Property Tax as % of Own Sources of Revenue Income and Total Revenue Income

<i>Year</i>	<i>2003-04</i>	<i>2004-05</i>	<i>2005-06</i>
PT as % of Own Sources of Revenue Income	41%	39%	46%
PT as % of Total Revenue Income	28%	30%	31%

f. Please provide the below information on Current coverage

<i>No.</i>	<i>Type of Property</i>	<i>Estimated no. of properties</i>	<i>No. of properties in the records of the municipality</i>	<i>No. of properties paying property tax</i>	<i>Coverage ratio (4) / (2)</i>
	<i>(1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>(5)</i>
1	Residential	126436	123396	65788	53.3
2	Commercial	9070	8728	3584	41.0
3	Industrial & others	12859	12651	5412	42.7
4	Total	148365	144775	74784	51.6

Checklist for the 'Urban Reforms Agenda' under JNNURM

Please indicate the Amount of property tax being collected for following years

<i>Financial Year</i>	<i>Category</i>	<i>Current Demand Raised in Rs.</i>	<i>Arrear Demand in Rs.</i>	<i>Total demand</i>	<i>Current demand Collection in Rs. (collection efficiency in % in brackets)</i>	<i>Arrear Demand collection in Rs. (collection efficiency in % in brackets)</i>	<i>Total collection in Rs. (collection efficiency in % in brackets)</i>
<i>(1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>		<i>(5)</i>	<i>(6)</i>	<i>(7)</i>
FY – 05-06	Residential	212912816	89016886	301929702	139583617 (66%)	51283166(58%)	190866783(63%)
	Commercial	17576680	10071572	27648252	10218926 (58%)	8764574(87%)	18983500(69%)
	Industrial & others	33357478	19718894	53076372	26779175(80%)	18613116(94%)	45392291(86%)
	Total	263846974	118807352	382654326	176581718(67%)	78660856(66%)	255242574(67%)
FY 04-05	Residential	182836762	87430696	270269458	125452140 (69%)	47082119(54%)	172534259(64%)
	Commercial	14084697	10518912	24603609	10426312(74%)	8226478(78%)	18652790(76%)
	Industrial & others	17403750	23255109	40658859	12386724(71%)	12890701(55%)	25277425(62%)
	Total	214325209	121204717	335531926	148265176(69%)	68199298(56%)	216464474(63%)
FY 03-04	Residential	169988132	59753919	229742051	81692119(48%)	34418889(58%)	116111008(51%)
	Commercial	11616218	6528116	18144334	10261748(88%)	4217846(65%)	14479594(80%)
	Industrial & others	12010047	6313294	18323341	9548227(82%)	4864171(77%)	14412398(80%)
	Total	193614397	72595329	266209726	101502094(53%)	43500906(60%)	145003000(55%)

g. Please list the Exemptions given to property owners

<i>No.</i>	<i>Type of Exemption</i>	<i>Qualifying institution/ individual</i>	<i>Revenue implication of exemption for a year (Rs.)</i>
1	Only exemption of Property tax	Educational institutions	263 institutions are exempted to a tune of Rs. 26,37,868 (1% of the demand)
		Students Hostels	
		Charitable institutions	
		Ashrams	
		Community halls	
		Charitable clubs	

(please use additional rows if necessary)

h. Please specify the Assessing Authority and describe the level of discretionary power available with assessing authority

Commissioner is assessing authority and has full power to assess as per rules

i. Please provide the following details about update of property records and guidance values

i. Date when last update of property records through general revision was done *Done during 1997-1998. Now it is being updated as a part of GIS*

ii. Date when last revision of guidance values⁷ was done *07/07/2006*

iii. Frequency of revision of guidance values *3 years*

iv. Please indicate whether information from appropriate authorities on new building construction, or additions to existing buildings is being captured; if yes, how and at what frequency?(e.g. development authority etc)

Yes No

There is a procedure of issue of building licences and completion report for all new constructions and additions to the existing buildings. In this way the information is being captured. This is a routine process

v. Please indicate whether information from appropriate authorities on change of ownership and land valuation is being captured; if so, how and at what periodicity? (e.g. Dept of Stamps and Registration)

Yes No

There is no system linkage between department of stamps and registration and ULBs At present only purchaser is intimating the change of ownership.

⁷ Here, guidance value implies the basis for computation of Property Tax liability

TIMELINE FOR ACTION ON REFORMS

Please provide timeline and indicate the steps intended (wherever not mentioned) for achieving the following action items

<u>Reform</u>	<u>Steps proposed in order to achieve the reform</u>	<u>Target year for completion</u>						
		<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>	<u>Year 6</u>	<u>Year 7</u>
a) Enhancing coverage of property tax regime to all properties liable to tax	a. <u>Residential</u> b. <u>Commercial</u> c. <u>Industrial</u>			√				
b) Elimination of exemptions	Exemptions are given to certain categories in accordance with the Municipal Act. However a plan of action will be drawn for rationalization and reduction of exemptions and will be posed before Government further the necessary amendments during the 4th year.				√			
c) Migration to Self-Assessment System of Property Taxation	a. Setting up a Committee/Team to draft/amend legislation	<u>Already in force from 2002-2003</u>						
	b. Stakeholder consultations							
	c. Preparation of Draft legislation							
	d. Approval of the Cabinet/ Government							
	e. Final enactment of the legislation by Legislature							
	f. Notification							
	g. Preparation and notification of appropriate subordinate legislation							
	h. Implementation by municipality							
d) Setting up a non-discretionary method for determination of property tax (e.g. unit area, etc) (Sub-Steps (i) to (viii) given in (c) above may be repeated for this step as relevant)	<u>A</u> <u>b</u> <u>c</u>	<u>Not applicable</u>						
e) Use of GIS-based property tax system	a. Selection of appropriate consultant	√						
	b. Preparation of digital property maps for municipality			√				
	c. Verification of digital maps and preparation of complete data-base of properties			√				
	d. Administration of Property Tax using GIS database and related application				√			
	e. Mechanism for periodic updation of GIS database					√		
f) Next scheduled / anticipated revision of guidance values								

Checklist for the 'Urban Reforms Agenda' under JNNURM

Reform	Steps proposed in order to achieve the reform	Target year for completion						
		Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
g) Periodicity for revision of guidance values	a. Periodicity to be adopted (<i>specify frequency</i>)	Once in 3 years						
	b. Deadline for adoption	✓						
h) Establish Taxpayer education programme	a. Preparation of Ready Reckoner (guidance booklet) for tax assesses	✓						
	b. Local camps for clarification of doubts and assistance in filling out forms	✓						
	c. Setting up a website for property tax issues/ FAQs etc	✓						
i) Establish Dispute resolution mechanism	<u>a</u> <u>b</u> <u>c</u>	✓						
j) Rewarding and acknowledging honest and prompt taxpayers	<u>a</u> <u>b</u>	✓						
k) Achievement of 85% Coverage Ratio (see item e in Current Status) (Specify target Coverage for each year of mission)	-		<u>57%</u>	<u>65%</u>	<u>75%</u>	<u>85%</u>		
l) Achievement of 90% Collection Ratio for current demand (see item f in Current Status above) (Specify target Collection ratio for each year of mission)	-		<u>72%</u>	<u>78%</u>	<u>84%</u>	<u>90%</u>		
m) Improvement in collection of arrears, to reach Total Outstanding Arrears less than or equal to 10 % of Current demand for previous year (exclude tax assessments under litigation, but include Property Tax / service charge levied on Government properties)	Specify targeted Total Arrears for each year as % of Total Current Demand for previous year, taking into account current position		<u>48%</u>	<u>35%</u>	<u>20%</u>	<u>10%</u>		
n) Any other reform steps being undertaken (please specify)	Please indicate methods of dissemination (to the citizens) of the reforms undertaken and the timeline for the same.....							
Reform – Geographical information system	a. Preparation of Ward maps b Survey of properties c. Putting the system live		√ √	√				

L4-USER CHARGES⁸**DESIRED OBJECTIVES:**

JNNURM requires certain reforms to be undertaken by states/ cities in the levy of user charges on different municipal services, with an objective of securing effective linkages between asset creation and asset maintenance and ultimately leading to self-sustaining delivery of urban services.

CURRENT STATUS

a. Please provide a list of services being delivered by municipalities/ parastatals and the status of user charges being levied for each.⁹

Type of Service ¹⁰	User charge levied (Yes/No)	Service Provider	Tariff Structure			Last Revision of Tariff
Water Supply	Yes	Mysore City Corporation	Category	Rate / 1000 liters in Rs.		21-12-2005
			Domestic Use	Monthly minimum rate Rs. 60.00		
			0-25000	2.00		
			25001-50000	3.75		
			50001-75000	6.00		
			75001-100000	8.00		
			100001-and above	10.00		
			Non – Domestic	Monthly minimum rate Rs. 140.00		
			0 – 25000	5.25		
			25001 – 50000	7.00		
			50001 – 75000	8.50		
			75001 – 100000	10.00		
			100001 – and above	11.00		
			Commercial use (Treated water)	Monthly Minimum rate Rs. 250.00		
			0 – 50000	14.00		
			50001 – 100000	15.00		
			100001 – and above	19.00		
			Commercial use (Raw water)	Monthly minimum rate Rs. 250.00		
			0 – 50000	13.00		
50001 – 100000	14.00					
100001 – and above	18.00					

⁸ Note: This section deals with user charges, collected either in the form of a tax or surcharge or fee. All revenues collected against specific services should be reported in this section w.r.t. current status and commitment on reforms made hereunder. Under no circumstances should there be any overlap between status reported in this section with than on Property Taxes.

⁹ Please attach details in separate annex where necessary.

Checklist for the 'Urban Reforms Agenda' under JNNURM

Sewerage	No	MCC		
Solid Waste Management	No	MCC		
Public Transport	Yes	KSRTC	34.76 P/km for city transport service	11.06.2006
Street lighting	No	MCC		
Primary health	---	---	---	---
Hiring of municipal assets (please specify)	No			
Others (please specify)				

- b. Please furnish the costs and revenue collection in providing the following services (total, per unit and per capita/ household cost and revenues) in 2004-05. Also indicate the details of Revenue losses.

Service	O&M Cost ¹¹ (Please specify the unit)			User charges collected (exclude arrears) (Please specify the unit)			Revenue Loss in Rs. due to	
	Total Cost (in Rs.)	Per Unit Cost as delivered**	Per capita/ Household cost	Total Recovery (in Rs.)	Per Unit Recovery as delivered**	Per Capita/ Household Recovery	leakage/ theft / no enforcement/ poor collection	free supply / no levy of user charges
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
Water Supply & Sewerage	304470000	5636/ml	358/PC	102413000	1896	120 PC	197420207	4636793
Solid Waste Management	92115000	841/ton	108/PC	---	---	---	---	---
Public Transport Services	554800000	16.65/km	652/ PC	512200000	15.37	602 PC	---	42600000
Others (please specify)								

** can be expressed as Per MLD in case of water supply and sewerage; Per Tonne in case of SWM; Per Km in case of public transport, etc.

- c. Please indicate the percentage cost recovery for each of these services over the past five years ((d) divided by (a), expressed in % terms)

Service	2001-2002	2002-2003	2003-2004	2004-2005	2005-2006
Water Supply & Sewerage	48.3	46.1	33.2	33.6	51.7
Solid Waste Management	---	---	---	---	---
Public Transport Services	94.9	93.9	96.0	92.3	90.9
Others (please specify)					

¹⁰ List should include all services rendered by the ULB.

¹¹ To include all related direct costs, including salaries and wages of personnel directly deployed in the service

d. Please provide performance parameters and current service levels¹²

Service	Indicator	Status in 2004-2005
Water Supply		
1	Total water supplied per day (MLD)	148 MLD as against designed capacity of 193MLD
2	Hours of water supply per day	3-5 hrs/day
3	Percentage (%) of population covered by Piped water supply	91%
5	Per capita supply (in litres) (per day)	125 LPCD
6	Total no. of household connections (Cumulative figure)	118655
7	No. of connections metered (Cumulative figure)	110593
8.	Total Non-Revenue Water in MLD (% in brackets)	7.67 MLD (5.18%) (free supply & unauthorized connections)
9.	Un-accounted for Water in MLD (% in brackets), including system losses	Not ascertainable. However it is estimated at 35 to 40% (45 – 50 mld)
Sewerage and Sanitation		
1	Quantum of Sewage generated per day (MLD)	118
2	Quantum of Sewage treated per day (MLD)	95
3	Land utilization for sewage farming Ha) (Cumulative figure)	135
4	Quantity of sewage disposed on land (MLD)	1
5	Quantity of sewage disposed into water bodies (MLD)	22
6	Percentage (%) of population covered by underground sewage network	92
7	No. of households with individual toilets / low cost sanitation unit (Cumulative figure)	118850
8	No. of public toilets (Cumulative figure in terms of seats)	15 (150 seats)
Solid Waste Management		
1	Quantum of solid waste generated per day (TPD)	300
2	Quantum of solid waste collected per day (TPD)	270-290
3	Collection efficiency	97%
4	Per capita waste generation	350 gms / day
5	Quantum of waste treated in scientific manner (composting, etc.)	200
6	Staff per 1,000 persons	0.9 (including outsourcing it works out to 2/000)
7	Total capacity of all collection vehicles per day	Corporation vehicles – 156, Outsource - 194
8	Does a sanitary landfill exist (Y/N)	N
9	If sanitary landfill exists, is it used (Y/N)	-
10	Is source segregation done? (Y/N) – If Yes, what % of total waste?	N
Public Transport services		
1	Total capacity of public transport (number of vehicles)	331
2	Number of trips made in a day	3692
3	Population using public transport	166140/ day (20%)

¹² Please add additional indicators as appropriate

TIMELINE FOR ACTION ON REFORMS

- a. The State/ULB must formulate and adopt a policy on user charges which should include proper targeting of subsidies, if any, for all services; ensuring the full realization of O&M cost by the end of the Mission period. (Note: This resolution should be passed within 6 months of signing of MOA under JNNURM and a copy submitted to MOUD.)

Please indicate the date (month, year) by which the resolution would be passed - Revision of water tariff was done On 21-12-2005. As the MCC has taken up remodelling of distribution which is expected to be completed by 2009-10. With the improved service delivery MCC will be able to revise the tariff for complete recovery of O&M costs.

- b. The State should set up a body for recommending a user charge structure. Year1 Year2 Year3 Year4 Year5 Year6 Year7

- c. Establishment of proper accounting system for each service so as to determine the O&M cost separately. Please specify the timeline for each service separately

		} The system is existing already							
i.	Water Supply and Sewerage		Year1	Year2	Year3	Year4	Year5	Year6	Year7
			<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>
ii.	Solid Waste Management		Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	
iii.	Public Transport Services	Year1	Year2	Year3	Year4	Year5	Year6	Year7	
		<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	
iv.	Other (please specify)	Year1	Year2	Year3	Year4	Year5	Year6	Year7	
		<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	<input style="width: 30px; height: 15px;" type="text"/>	

- d. Please indicate the targeted service standards and timelines for achieving the same with regard to each of the above mentioned services¹³

Service	Service Standard identified (in units)	Service Standard targeted (in quantity)	Targeted year for achieving the standard*
Water supply	135 LPCD	135 LPCD	Year 5
Underground sewage network coverage	100%	90%	Year 5
Frequency to street sweeping	Everyday collection	60% daily, 40% alternatively	Year 3

* with reference to year if JNNURM period (Year 1, Year 2....)

¹³ To the extent possible, specify service delivery standard as experienced at citizen's end, for e.g. hours of water supply; lpcd received in household; frequency of street sweeping, etc.

e. Please define the user charge structure and timelines for achieving with regard to each of the above mentioned services

Service	Proposed User charge Structure (give details of rates, category and units)			Targeted year for achieving the standard*
Water supply	Category	Consumption in liters	Proposed Rate/ 1000 liters	
	Domestic Use		Monthly minimum rate Rs. 100/-	
	0-25000		4.00	
	25001-50000		6.00	
	50001-75000		10.00	
	75001-100000		15.00	
	100000 and above		18.00	
	Non – Domestic		Monthly minimum rate Rs. 140/-	
	0 – 25000		8.00	
	25001 – 50000		12.00	
	50001 – 75000		15.00	
	75001 – 100000		20.00	
	100000 – and above		25.00	
	Commercial / Industrial (treated water)		Monthly Minimum rate Rs. 300/-	
	0 – 50000		26.00	
	50001 – 100000		30.00	
	100000 – and above		35.00	
	Commercial industrial (Raw water)		Monthly minimum rate Rs. 300/-	
	0 – 50000		25.00	
	50001 – 100000		29.00	
	100000 – and above		34.00	

Sanitary charges : 20% of the water bill

* with reference to year if JNNURM period (Year 1, Year 2....)

Checklist for the 'Urban Reforms Agenda' under JNNURM

c. Please indicate plan for achieving volumetric based tariff through 100 % metering with individual meters.

Year1	Year2	Year3	Year4	Year5	Year6	Year7
93%	95%	97%	100%			

Please indicate annual targets for achieving full metering.

d. Please indicate plan for reduction in Non-Revenue Water (NRW) and Un-accounted for Water (UFW) through measures that include water audits and leakage detection studies. Please indicate annual targets for both.

		Year1		Year2		Year3		Year4		Year5		Year6		Year7
Non-Revenue Water (NRW) Free supply				1.0%		1.0%		1.0%		---		---		---

		Year1		Year2		Year3		Year4		Year5		Year6		Year7
Un-accounted for Water (UFW)				2%		3%		4%		4%		5%		5%

e. Conduct of a study to quantify and examine impact of subsidies for each service (Indicate 'when' against the timeline)

Year1	Year2	Year3	Year4	Year5	Year6	Year7
		√				

f. Results of such analysis to be tabled in the Municipal Council and approved (Indicate 'when' against the timeline)

Year1	Year2	Year3	Year4	Year5	Year6	Year7
			√			

g. Indicate periodicity in which such analysis shall be done regularly, and placed Before the Municipal Council

<i>Bi-annual</i>

h. Time table to achieve full recovery of O&M costs from user charges (*recovery of all direct costs, including related salaries and wages*)
 (Please indicate proposed recovery level for each year for each of the services in %)

i.	Water Supply	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input checked="" type="text"/>	<input type="text"/>	<input type="text"/>
ii.	Sewerage	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input checked="" type="text"/>	<input type="text"/>	<input type="text"/>
iii.	Solid Waste Management	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="text"/>	<input type="text"/>	<input checked="" type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
iv.	Public Transport Services	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
v.	Others, such as hiring of municipal assets, e.g..community halls, public parks etc. (please specify)	Year1	Year2	Year3	Year4	Year5	Year6	Year7
		<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

i. Any other reform steps being undertaken (please use additional space as necessary, please specify timeframes for steps envisaged)

Please indicate steps being undertaken for levy of user charges and recovery of O & M costs of municipal services ... (including basic services provided by parastatals)
Please indicate methods of dissemination (to the citizens) of the reforms undertaken and the timeline for the same.....

NOTE: A project for remodeling of distribution system approved under NURM will be implemented from the third year onwards and will be completed over a period of 30 months i.e. in the end of year five. After completion of this project the tariff for water supply will be revised so that full recovery of O&M charges will take place. Secondly, sewerage cess at 20% of water charges will also be introduced for the first time in order to cover O&M costs for sewerage.

L5- INTERNAL EARMARKING OF FUNDS FOR SERVICES TO URBAN POOR

DESIRED OBJECTIVE/S

JNNURM requires reforms to be undertaken by local bodies with respect to earmarking funds in their budgets specifically for services delivery to the urban poor. Commitment is sought from ULBs in undertaking reforms in the budgeting and accounting systems to enable the same, as also targets for expenditure incurred in delivery of services to the poor.

CURRENT STATUS

PROCESS FOR EARMARKING BUDGETS

- a. Please indicate prevailing processes for decision making on allocation of budgets for delivery of services to the poor.

The standing committee of finance and social justice will finalize the budget allocation for delivery of services to the poor which has to be approved by the council.

- b. Please indicate if prevailing accounting and budgeting systems are capable of tracking revenue and capital expenditure incurred on delivery of services to the poor.

Yes No Partly

Please describe prevailing system in brief.

EXPENDITURE INCURRED ON DELIVERY OF SERVICES TO THE POOR

a. Please indicate if there is any internal earmarking¹⁴ within the municipal budget towards provision of services to urban poor. Please provide the total amount earmarked and the percentage of the total budget in the last 3 years.

Year		2002-2003	2003-2004	2004-2005
<i>Amount Budgeted</i> (both Revenue and Capital Accounts)	Own sources	50800000	39650000	35980000
	Other Sources			
	Total	50800000	39650000	35980000
<i>Actual Amount Spent</i> (both Revenue and Capital Accounts)	Own sources	31865000	25853000	20600000
	Other Sources			
	Total	31865000	25853000	20600000
<i>% of the total budget</i> (both Revenue and Capital Accounts)	Own sources	5.9%	3.9%	4.4%
	Other Sources			
	Total	5.9%	3.9%	4.4%

Note: 20% of the capital expenditure earmarked for the urban poor for the welfare programmes.

TIMELINE FOR ACTION ON REFORMS

BUDGETING AND ACCOUNTING PROCESSES

a. Reforms in the accounting and budgeting codes to enable identification of all income and expenditure (in both Revenue and Capital accounts) to be identified as related to poor / non-poor. (in the short run the same heads may be categorised on basis of income / expenditure from slum / non-slum).

Yes No

NOTE: Budgeting codes for welfare programmes for SC/ST/Backward categories already exists.

Separate head will be created for other urban poor categories during fourth year.

If Yes, please state year from when this will be made effective.

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. Creation of separate Municipal Fund in the accounting system for 'Services to the Poor'

Yes No

NOTE: This is not in vogue. Will be created during fourth year.

If Yes, please state year from when this will be made effective.

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

c. Amendments to the Municipal Accounting Rules for governing the Fund, Operating the Fund, including rules for transfer of resources into the Fund for 'Services to Poor'.

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

¹⁴ Earmarking refers to percentage allocation of the total estimated income that would be utilised for provision of housing and basic services to urban poor

ALLOCATION AND EXPENDITURE¹⁵ ON DELIVERY OF SERVICES FOR POOR

d. Targeted revenue expenditure on delivery of services to poor per annum, expressed as % of Total Revenue Income

Year	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Targeted %							

e. Targeted revenue expenditure on delivery of services to poor per annum, expressed as % of Total Own Source of Revenue Income

Year	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Targeted %							

f. Targeted capital expenditure on delivery of services to poor per annum, expressed as % of Total Capital Expenditure

Year	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Targeted %							

¹⁵ Allocation and spend pertains to all directly attributable expenses specifically incurred for delivery of entire mandate of municipal services to the poor, that should include basic environmental services, roads, tenure, primary education and health, and social security amongst others.

Establishment expenses (including salaries and wages) not directly and specifically incurred for service delivery to the poor should be excluded.

L6 – PROVISION OF BASIC SERVICES TO URBAN POOR

DESIRED OBJECTIVES

JNNURM requires cities to ensure provision of basic services to the urban poor such as water supply and sanitation, including provision of security of tenure and improved housing at affordable prices. JNNURM also requires that delivery to the urban poor is ensured for existing universal services of the Government in the areas of health, education and social security.

CURRENT STATUS

- a. Please provide information on existence of any database pertaining to household level information of urban poor.

Provides details on how old the information is, whether any computerization and analysis of data has been carried out, methods used for survey, extent of coverage of data, etc.

House to house survey was conducted during 1997-98 under SJSRY programme. Urban poor families were identified based on the annual income of the family as per the guidelines set by GoI.

- b. Has any prioritisation of slums / localities been carried out as part of the CDP process? If Yes, please provide details on the process.

There are 49 notified slums with a population of 31,155 and 31 non-notified slums with a population of 16,920 in the city. 20 slums have been prioritized and detailed project report has been prepared and submitted under JNNURM project for construction of 2788 houses at an estimated cost of 45.622 crores. The project has been cleared. In the next phase 20 more slums are proposed to be identified for rehabilitation.

- c. Please provide baseline information with respect to quality and level of access of services by poor households in the table below. (in case of wide variation in quality of service within the city across slum clusters, provide average level of service. Please state extremely low levels where appropriate)

No.	Area of service delivery	Performance Parameter	Current levels	Prevailing level of access of urban poor households (in terms of % HHs that access services at the current performance levels)
1.	Water Supply			
1.1	Household level piped water supply	No. of hours of supply at reasonable pressure	3-4 hours 50-70 lpcd	2500 (27%)
1.2	Public taps / standposts	No. of hours of supply at reasonable pressure	3-4 hours 50-70 lpcd 2,255 nos. exist.	1676 (18%)
1.3	Handpumps / Tubewells (untreated ground water source)	Avg. distance from HH in metres	30 meters for access. 50-70 lpcd	4690 (50%)
1.4	Water Tanker supply	Response time on request in hrs.	2-3 hours	520 (5%)
2.	Sanitation			
2.1	Household level individual toilets	Type of toilet	Pour flush toilets	3285 (35%)
		Type of conveyance / disposal system	UGD and soak pit	
2.2	Community toilets	Seats per population using them	Community Toilet	1877 (20%) soak pit
		Type of conveyance / disposal system	Soak pit, open defecation	4224 (45%) open defecation
3.	Housing			
3.1	Housing	Pucca housing for each household	4223 (45%)	4223 (45%)
3.2	Night shelters / community shelters	Avg. distance to be traversed by homeless in m	*	---

***Note: There are no night shelters at present. A household survey is proposed to be conducted during the third year to assess the conditions of the urban poor and their necessities. The need for night shelters will be assessed during the survey.**

d. Please provide details on extent of access to following services by urban poor in the ULB.

No.	Area of service delivery	Prevailing level of access of urban poor households (in terms of % HHs that are able to access these services)
4.	Solid Waste Management	
4.1	Street sweeping	7509 (80%)
4.2	Waste Collection	6570 (70%)
5.	Roads and Drains	
5.1	Provision of pucca (all weather) roads	5035 (52%)
5.2	Provision of storm water drains	4650 (48%)
6.	Street Lighting	
6.1	Provision of street lights	95% of the households in the slums are accessing the facility of street light
7	Community Facilities	
7.1	Aanganwadi / crèche	99% access. (107 Anganwadi's are functioning. These are maintained by the State Government department.)
7.2	Community halls	41 community halls. These are maintained by the Mysore City Corporation.
8.	Primary healthcare	
8.1	Preventive health care – inputs and advise	99% access to preventive health (All preventive measures to control epidemics like GE, Malaria, Dengue are being taken through proper hygiene, health education etc.)
8.2	Curative healthcare	Curative healthcare programmes comes under State Government department.
9.	Primary Education	
9.1	Primary education	99% access.
10.	Support for livelihoods	
10.1	Skill development training	18% covered
10.2	Micro-credit	20% covered

e. Please provide details on prevailing levels of secure tenure amongst urban poor.

No.	Area	Total estimated no. in the ULB	Total number of with secure tenure	% of households / micro-enterprise establishments with secure tenure
1	Secure tenure for place of dwelling, in terms of legal status	9386	6346	68% of the household
2.	Secure tenure for place of work for micro-enterprises, in terms of authorisation of the locations of the enterprise			

TIMELINE FOR REFORMS

- a. The State Government and ULB must formulate and adopt vide a resolution a comprehensive policy on providing basic services to all urban poor which should include security of tenure and improved housing at affordable prices. The policy document should also cover other existing universal service mandates of the Government in the areas of education, health and social security. This policy document should lay down commitments to attain certain benchmark levels of access and standards of service delivery.

The policy document should be prepared with stakeholder involvement, be adopted and disseminated within 6 months of signing of the MoA under JNNURM, and a copy submitted to MoUD/MoHUPA.

BENEFICIARY IDENTIFICATION AND TARGETTING

- b. Conduct of House Hold (HH) level survey, covering all poor settlements (recognised slums, unrecognised slums, and informal clusters)

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- c. HH level survey to cover infrastructure deficiency indicators and socio-economic deficiency indicators

Yes	No	Partly
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
- d. Creation of database, including identification of HHs for priority targeting of Schemes for household level benefit (such as livelihood, housing, social security, etc.)

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- e. Ranking and prioritisation of clusters of urban poor settlements in a participatory manner

Year1	Year2	Year3	Year4	Year5	Year6	Year7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- f. Frequency of updation of database created

once in five years

QUALITY OF SERVICES AND EXTENT OF ACCESS TO SERVICES

Specify the benchmark quality of services targeted for delivery to urban poor for each of the areas mentioned below. It is presumed that this quality of service is targeted for all urban poor. Cities should set progressive benchmarks so as to improve the quality of services rendered over the Mission period.

g. HOUSEHOLD LEVEL BASIC SERVICES

No.	Area of service delivery ¹⁶	Quality Parameter	Target Quality Benchmark ¹⁷	Level of access targeted in each year (in terms of % HHs of urban poor that access services at the targeted quality benchmark)						
				Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
1.	Water Supply									
1.1	Household level piped water supply	No. of hours of supply at reasonable pressure	135 lpcd		60-70 lpcd			135 lpcd		
1.2	Public taps / standposts	No. of hours of supply at reasonable pressure								
		Avg. distance from HH in metres								
1.3	Handpumps / Tubewells (untreated ground water source)	Avg. distance from HH in metres								
1.4	Water Tanker supply	Response time on request in hrs.	2 hours			2 hours				
<p>Note: piped water supply will be provided after completion of remodelling of water supply project which is submitted under JNNURM. Existing system of providing the service through hand pumps and water tankers will be continued in parallel for some time. The long term objective will be to reduce the number of stand posts and to introduce direct supply to HHs.</p>										

¹⁶ As access to services is improved through better methods, levels of access through more basic methods will decrease. For e.g. as HHs with access to piped water will increase, HHs with access to tubewells / public taps / tankers will decrease.

¹⁷ To be defined by the ULB at the time of signing the MoA

Checklist for the 'Urban Reforms Agenda' under JNNURM

No.	Area of service delivery ¹⁶	Quality Parameter	Target Quality Benchmark ¹⁷	Level of access targeted in each year (in terms of % HHs of urban poor that access services at the targeted quality benchmark)							
				Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	
2. Sanitation											
2.1	Household level individual toilets	Type of toilet	Pour fresh toilets								
		Type of conveyance / disposal system	UGD					20%	40%	40%	
2.2	Community toilets	Seats per population using them	One seat for 10 population								
		Avg. distance from HHs in m	50 mts								
		Type of conveyance / disposal system	UGD			25%	25%	25%	25%		
		Facilities for aged, women, children, diabled	Separate community toilet for men, women								
3. Housing											
3.1	Housing	Pucca housing for each household	Providing Pucca houses			50%	25%	25%			
3.2	Night shelters / community shelters	Avg. distance to be traversed by homeless in m	---	---	---	---	---	---	---	---	

Please provide qualitative comments on above as appropriate.....

As of now 5,163 households do not have a pucca house. It is proposed to construct 2788 houses in the first phase of JNNURM balance will be covered at the rate of 25% in the year four and five each.

g. OTHER INFRASTRUCTURE SERVICES

No.	Area of service delivery ¹⁸	Quality Parameter	Target Quality Benchmark ¹⁹	Target year in which all poor households shall have access to services at the target quality benchmark (State year of the Mission Period)
4.	Solid Waste Management			
4.1	Street sweeping	Frequency of street sweeping	100% coverage of street sweeping on alternate days	Year3
4.2	Waste Collection	Avg. distance of HHs from bin in m	Door to door collection of waste.	Year3
		Frequency of lifting of waste from community bin	Lifting everyday	Year3
5.	Roads and Drains			
5.1	Provision of pucca (all weather) roads	HH level access (roads in front of houses)	providing pucca roads	Year3 – 20% Year4 – 30% Year5 – 30% Year6 – 20%
		Access of slum cluster to main roads		
5.2	Provision of storm water drains	HH level access to covered drains		Year3 – 20% Year4 – 30% Year5 – 30% Year6 – 20%
6.	Street Lighting			
6.1	Provision of street lights	Street illumination through out the year	100% provision already exists.	Illumination levels will be improved through sodium vapour lamps during years 3 & 4.
7.	Community Facilities			
7.1	Aanganwadi / creche	Avg. distance of HHs from the facility in m	99% achieved. This comes under State sector	All poor HHs have access from within as of now. There are 107 establishments.
7.2	Community halls	Avg. distance of HHs from the facility in m	Every settlement segment has a community hall.	

¹⁸ As access to services is improved through better methods, levels of access through more basic methods will decrease. For e.g. as HHs with access to piped water will increase, HHs with access to tubewells / public taps / tankers will decrease.

¹⁹ To be defined by the ULB at the time of signing the MoA

Checklist for the 'Urban Reforms Agenda' under JNNURM

No.	Area of service delivery ¹⁸	Quality Parameter	Target Quality Benchmark ¹⁹	Target year in which all poor households shall have access to services at the target quality benchmark <i>(State year of the Mission Period)</i>
8.	Primary healthcare			
8.1	Preventive health care – inputs and advise	Frequency of visits by health worker / other modes of communication reaching the urban poor	This comes under State sector	32 free health care centres in the city cover the requirements. 14 of them exist in slums.
8.2	Curative healthcare	Reliability of the service	This comes under State sector	As above
		Avg. distance of HHs from facility in m		
9.	Primary Education			
9.1	Primary education	Enrollment rate	100%	At present 124 primary schools cover the entire city. Accessibility is within a half a km. The enrolment is 100% but drop rate is 5%. Zero drop out will be achieved in the 5 th Year.
		Drop out rate	Zero % age	
		Avg. distance of HHs from facility in m	500 m	
10.	Support for livelihoods			
10.1	Skill development training	Persons trained who pursue related occupation	Proposed to be covered in phases along with slum rehabilitation.	
10.2	Micro-credit	Access to participate in micro-credit group in the community	As above.	

NOTE: Requirement of health care / primary education / skill development / micro credit will be assessed in the proposed HH survey and a frame work will be drawn against existing coverage.

METHODS AND PARTICIPATION BY COMMUNITIES

- i. State the areas, intended mechanisms and timelines for participation by communities of urban poor in the entire range of urban services and poverty alleviation programmes. (few examples are illustrated in the table)

No.	Sector	Nature of Involvement	Community Mechanism	Target Mission year to start initiative	Targeted scale of activities by end of the Mission period
1.	Neighbourhood planning	Area planning	Involvement of RCV's, NGO's, Stree shakthi and community organizations	Year3	100% by Year7
2.	Community toilets	Maintenance	Slum association. NHG's	Year 4	100% by Year7
3.	SWM	Door to Door collection	Stree shakthi groups/ RWS/ Slum association	Year 4	100% by Year7
4.					

SECURITY OF TENURE

- j. Please state targeted percentage of urban poor households that would have Secure tenure of their place of dwelling. (state target % for each year of Mission Period)
- Year1 Year2 Year3 Year4 Year5 Year6 Year7
-
- k. Please state targeted percentage of urban poor micro-entrepreneurs that would have secure tenure of their place of work (state target % for each year of Mission Period)
- Year1 Year2 Year3 Year4 Year5 Year6 Year7
-

NOTE: Security of tenure is planned in all slum rehabilitation programmes. Proposal for tying up institutional finance where necessary for meeting beneficiary contribution is also planned. Title will be transferred to beneficiaries after clearing liabilities. In the first phase 2,788 houses in 20 slums out of 9,386 HHs are planned for this benefit during the year 5th year.

Updated on 16-1-2007